### **APPENDIX 1. NOTIFICATION TEMPLATE**

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable, por favor lea el aviso en español si va aquí incluido. Si el aviso en español no va incluido aquí, contacte al sistema de agua para pedir una copia.

# Timber Cove County Water District has levels of Total Trihalomethanes Above Drinking Water Standards

Our water system recently failed a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results we received on Oct 23 2020 show that our system exceeds the standard, or maximum contaminant level (MCL), for Total Trihalomethanes. The MCL standards for Total Trihalomethanes are 80 ug/L. The average level of Total Trihalomethanes over the last year was 85.01 ug/L.

#### What should I do?

- You do not need to use an alternative (e.g., bottled) water supply.
- This is not an immediate risk. If it had been, you would have been notified immediately.
  However, some people who drink water containing trihalomethanes in excess of the MCL
  over many years may experience liver, kidney, or central nervous system problems, and
  may have an increased risk of getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

# What happened? What was done?

On Oct 23 2020 we were informed of a MCL violation due to our excess in TTHMs found in our districts water. TTHMs are formed when organic matter native to our source are commbined with chlorine thus creating a (DBP) Dinsenfectant By Product. Due to our districts low water use, water ages and thus giving way to TTHMs. Forseeing this becoming a issue the Water District has made changes to operation by installing a new Pax Air System designed for our plant. This system consists of a mixer to overturn water statification and a blower to release air circulation. Given these upgrades to our system we feel confident in the removal and decrease of TTHMs.

We anticipate resolving the problem within, the end of Q1-2021.

For more information, please contact; Ryan Gomez at, 707-847-3821 or at the following mailing address: 22098 Lyons Ct Jenner Ca 95450.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

# **Secondary Notification Requirements**

 SCHOOLS: Must notify school employees, students, and parents (if the students are Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [per Health and Safety Code Section 116450(g)]: minors).

• RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.

• BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by the, Timber Cove County Water District water system.

State Water System ID number: 4900584

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